

### The last day of summer vacation



photo by Rob Weidenfeld

Colleen McBee and Renata Hann had it made in the shade yesterday; but today they're in class.

## Solutions available for student grievances

by Tonya Lomeo  
For The Yell

Ever get a grade you didn't think you deserved? How about a grievance with a professor? Is there something you can do to correct these situations?

At UNLV there is. Every student has the right to voice complaints about any classroom problem. Students are advised to initially speak with the instructor before taking further action.

Nancy Flagg, special assistant to the senior vice president and provost and special appeals officer, said most student grievances at UNLV concern grade disputes. The primary policy states grades will be changed only if there has been a clerical error. The student should first notify the instructor of the grade dispute and the instructor then will advise the registrar about the grade change.

If a clerical error is not the problem and the instructor denies a grade change, the student can continue the grade appeal process to the department chair, the dean of the appropriate college and finally to the provost's office.

The process never goes that far usually. "Grades are rarely overturned at this level," said Flagg. "We feel that grade assignments are mostly the jurisdiction of the faculty members."

In addition to grade appeals, students sometimes have problems with instructors or materials presented in the class. The process is similar to the grade appeal in that the student should try to settle the problem informally with the instructor.

If the problem is in an ongoing class however, the student has the option to drop the class and file a complaint with the registrar and be considered for a refund.

If the matter is still not rectified the student can contact the department chairperson or the college dean who will respond with a written acknowledgement of the complaint.

Usually, no direct or immediate action is taken by these two individuals but the complaint will be considered when they meet to annually evaluate the instructor.

If further steps must be taken either party can file a grievance complaint with the UNLV Faculty Senate Grievance Committee. This formal complaint must be made in writing within seven days of the previous resolution attempts.

It is this 11-member committee that investigates the alleged charges, hears both sides of the issue at a committee meeting and then makes a recommendation to the university president.

# Announcing The Arrival Of Some New Faces At UNLV.



A special student committee, working with the University, is pleased to announce the selection of **Blue Cross and Blue Shield of Nevada** as the new carrier of student health insurance at UNLV.

Blue Cross and Blue Shield is endorsed by the **American College Health Association (ACHA)** and is very proud to have been chosen to provide their well-known quality of health care protection at the University.

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